



## South West Public Health, Ontario

Southwestern Public Health (SWPH) works with municipalities, community agencies, health and social services, schools, and other local partners to ensure the health of the residents of Oxford County, Elgin County, and the City of St. Thomas. SWPH is one of 34 public health units serving the province of Ontario.

## Products Used

- N-XC65-W IP Audio Window Intercom Kit



## Purpose

South West Public Health required an intercom system for communication between staff and visitors while at the same time protecting their staff. An intelligible method was required to talk through an obstruction. They wanted to start the change at their St. Thomas and Woodstock facility.

## Challenges

TOA needed to prove that their window intercom was the right choice that met the SWHP requirements. Also, a product that fit under their budget.

## Solution

SWHP's procurement and IT team performed an extensive search of various window intercom's and made a decision to select TOA IP Audio Window Intercom. They found the quality of sound and ease of operation acceptable for staff members. The 3-way communication feature was a big hit for situations where management needed to get involved with a visitor.

## Feedback

The staff at the public health facilities were very happy with the window intercom and appreciated the clarity of the audio compared to other systems they have worked with in the past.



## About TOA Canada Corporation

TOA Corporation was founded in Kobe, Japan over 80 years ago. TOA operates in over 100 countries worldwide, with manufacturing Facilities found in nearly every major market area. These facilities have a reputation for precision design and fabrication, resulting in a Proven track record of TOA product reliability.

TOA Canada Corporation was formed in 1990 as a complete sound solutions provider, specializing in commercial audio, including, Public address, voice communications, voice evacuation and emergency paging requirements. TOA Canada offers complete solutions for all corporate and commercial audio communications and intercom security requirements.